



PURCHASE AGREEMENT

Credit Detailer, LLC
 45 Lafayette Rd, Suite #222, North Hampton, NH 03862
 Phone: 559-927-3348 Fax: 603-273-0713

FAX signed agreement to: 603-273-0713 or Email to: Sales@creditdetailer.com

DATE: _____ **CUSTOMER FULL NAME:** (print) _____

STEP #1: ITEMS OR SERVICES BEING PURCHASED (see www.CreditDetailer.com for descriptions)

Circle all desired options	Private Label Option	Office Package (for 10 PC's)	Online Client /Affiliate Portal	English Only Web Site	English & Spanish Web Site
Amount Due	\$9,995.00 one time fee	\$1,795.00 one time fee	\$399.99 each year	\$750.00 one time fee English Only	\$900.00 one time fee English & Spanish

Software Packages includes 1 session up to 30 minutes of installation support within 30 days of purchase date at no charge. Private Label option requires additional agreement and approval. Websites packages require your initial preferences to be submitted online at www.CreditDetailer.com/website/weborder

STEP #2: ENTER CREDIT CARD BILLING INFORMATION (All fields are required)

***** If paying by check, please make checks payable to: Credit Detailer, LLC *****

Card Type (circle one)	Visa	MasterCard	American Express	Discover
Card Number:				
Card Expires: (mm/yyyy)			CVC: (3 or 4 digits)	
Name on Card:			Phone Number:	
Billing Address:				
Billing City, State, Zip:				
Email address:				*code will be assigned & emailed to this address
Authorization:				
	Card Holder Signature		Printed Name	Date

By signing above, you authorize *Credit Detailer, LLC* (of NH) to charge the credit/debit card for the amounts selected above.

STEP #3: ACKNOWLEDGE AND AGREE TO DISCLAIMERS

REFUND POLICY FOR PRODUCTS AND SERVICES: I understand & agree by initialing here: _____

I acknowledge that item(s) being purchased are products and services subscriptions. Returns and refunds are not permitted on websites after they have been delivered, or any recurring/multi payment billing products after they have been used. Cancellation of service will not warrant refund of payments already received. Only future payments may be cancelled.

Client Agreement for usage of Credit Detailer, LLC("Company") Credit Detailer Software ("Product")

By using the Company Product, and/or services, you, the client, hereby agree to the following terms following your purchase:

1) INSTALLATION Support is offered during the first 30 days from purchase at no charge for a maximum session duration of 30 minutes, or for a maximum of 1 session, whichever comes first. Installation support will be provided through a 3rd party company of our designation at a time during normal operational hours. This includes networking PC's (for multi-PC license) that on the same network and at the same location as the initial installation PC at the time the initial installation is performed. We are not responsible for network speeds or outages during remote sessions. Once the 30 minutes has elapsed, or the one session has been reached, all additional support requires additional charges paid to the 3rd party support company or the Company directly at time of service unless specified differently by the technician. Installation also includes a successful activation. It may be required that firewalls, or conflicting anti-virus be deactivated or possibly removed to complete the activation.

2) RE-INSTALLATION can be performed by users at anytime by downloading and installing the software and restoring data from a back using the documentation provided on our support website. Requesting a technician to perform the re-installation, or requesting installation after the initial 30 day period, or exceeding the 30 minutes of included installation support will requires a separate service charge, paid either to the service vendor or our company directly prior to service.

3) UPGRADING from the last version to the current version will include an additional 30 minutes of installation to transfer clients. Version upgrades must be consecutive to be included for support. For example, upgrading from version 2.x to version 3.x is allowed, but upgrading from version 1.x to version 3.x would require a separate charge for the transfer of clients, however, if no client transfer is needed, the request will be treated as new installation and the 30 minutes, 1 session, within 30 days of purchase date will be included.

4) NETWORKING can be performed for clients who have a valid multi-PC license, are using identical versions. This support service will be part of any Multi PC license purchase, or any upgrade that includes multi-PC usage, as long as the upgrade is performed within the first 30 days of purchase, and is limited to 30 minutes and 1 session of support. Additional time or sessions will require additional support charges.

5) TRAINING is not included with the software packages. Training materials are included in the software itself, guides located on our website, and via other informational resources located on our website. For an additional fee, you can purchase training packages from one of our approved trainers. Please see www.TheCreditCoach.info for training package prices and information.

6) SUPPORT ASSISTANCE is made available at an additional charge for users requiring technical assistance with their PC and/or software. Assistance can be described as, but not limited to, activities such as: password resets, backing up, restoring, virus removal, PC tuning, software configuration, printer setup. The additional support assistance requires that users use the approved 3rd party website www.OnlineTechDesk.net for these type of requests. Please see the websites payment terms for more information.

7) WEBSITES are a product that are non-refundable after they are delivered. Websites do not include ongoing support or training. All training materials are provided on the site itself. A summary sheet explaining the parts of your website will be delivered at site completion. This will constitute completion of site and delivery fulfillment. Full description available at our website.

Assistance for any of the above actions or events are based on the support company's availability. You may visit the 3rd party support site at any time to request the services. You must provide your "Activation Code" as your "Support Token" to receive the included support stated above without incurring a charge.

I have read and agree to the terms listed above.

Signed: _____ Print Name: _____ Date: _____